

Dear South Campus Commons and The Courtyards residents,

First and foremost, the health and safety of our residents and staff remain our primary concern. Capstone On-Campus Management and the University's Department of Resident Life staff continue to actively monitor the novel coronavirus (COVID-19) outbreak and campus decisions regarding University operations and academic instruction.

We are writing with important information related to housing at South Campus Commons and The Courtyards (SCC/CTY).

Please review the important details below.

- As advised by the University in [Dr. Loh's message](#), we strongly encourage South Campus Commons and Courtyards residents to depart for spring break and not return to campus until at least April 10, 2020.
- As you make your final preparations to leave for Spring Break, take all essential belongings, medications, and valuables you need to be successful.
- Exercise caution and judgment if you are planning any domestic or international travel. Please take into account the possibilities of travel delays and required self-isolation upon return.
- Follow the instructions provided by the University regarding the break period and period of online instruction found at <https://umd.edu/virusinfo#communications>
- South Campus Commons and The Courtyards apartments will remain open for those residents who are experiencing hardship and are unable to leave campus for the period of March 14 - April 10.

If you are not able to go home during the period of March 14 - April 10, please notify SCC/CTY staff that you need to remain in your SCC/CTY apartment using this [link](https://go.umd.edu/CTYscclntent) (<https://go.umd.edu/CTYscclntent>)

- . Providing this information will allow our team to deploy resources effectively and support those who need to remain in their apartments.

- For students who must stay in their apartment, please note that services may be reduced during the period of March 14 - April 10 including:
 - Service desk operations will be consolidated/modified and service desks will operate on a reduced schedule. Additional information will be sent in a follow-up note by Friday.
 - Routine and non-essential maintenance requests may be postponed.
 - Cleaning and disinfecting of high-touch public areas within South Campus Commons and Courtyards will continue.

We recognize that these actions create significant challenges and we ask for your understanding as we respond to this unprecedented global public health issue. Please take care of yourself and others and follow important [prevention measures](#).

Thank you for your flexibility and understanding.

Sincerely,

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