

Dear South Campus Commons and The Courtyards residents and families,

We are writing to update you on the recent information you received about South Campus Commons and The Courtyards closing on April 5. We appreciate you and thank you for your patience as we respond to these unprecedented times. Our highest priority is the safety, well-being, and academic success of our students. We understand that you may have questions and we appreciate your patience as we sort through emails and voicemails to provide the best possible response to you. Our staff is here to help and support you.

The nature of this COVID-19 pandemic is unlike anything we've experienced before. Information and guidance from government officials and other authorities is changing and evolving daily - sometimes hourly. Please note that this is our guidance right now. Should plans change based on information we receive from public health experts or government officials, we will be in touch with you as soon as possible.

We have asked that students sign up for a time to retrieve belongings from their South Campus Commons or Courtyards apartment between March 23 and April 5. Many students have signed up for move-out appointments and we thank you for that. Some of you have expressed concerns that you won't be able to meet that schedule.

We will always work closely with students and families on a case by case basis to find an agreeable solution to retrieve belongings and return your keys.

Here is our current and expected plans given our current conditions:

1. As Governor Hogan mentioned this morning, Marylanders are urged to stay home as much as possible. So, at this point, only if conditions allow and you're able to do so safely, apartment check-out appointments continue between March 23 and April 5.
2. Students who have extreme hardship and need emergency housing should complete the online petition request form by March 27th.
3. If you are unable to return to campus to move out by April 5, our team is working on options:
  - For anyone who can't return to campus to retrieve their belongings, we will be in communication regarding a date and time you can retrieve your belongings in the future as conditions allow. We will send additional information at a later time for all residents who have not yet checked out.
  - Some residents who have contracted for housing for August 2020 - July 2021 (Same bed residents) and who are returning to the same bed have specifically asked about leaving belongings in their current space. Certainly, if you are able to return to campus to move out, please do so. We ask for your patience as our team evaluates this option to determine its feasibility.

Please be aware there may be times during this period when staff may need to enter rooms for life safety, health, and maintenance inspections.

We feel compelled to say, one more time, that all of these plans are dependent on conditions in the state of Maryland and across the country. We will adapt as necessary.

We understand that moving out presents many challenges and want to work with you to the best of our ability in these circumstances. If you've recently written an email to [thecourtyards@cocm.com](mailto:thecourtyards@cocm.com) or [southampuscommons@cocm.com](mailto:southampuscommons@cocm.com), a member of our staff will be in touch with you soon. Please continue to communicate with us via these emails and continue to watch for updates from us via email.

While there is a great deal of uncertainty during this time, please know that our staff care about you and are available to support you.

Sincerely,  
The staff at South Campus Commons and The Courtyards